We protect Japanese houses from termites



**Asante Incorporated** 

**Company Introduction** 

May 2021



[TSE First Section Securities Code 6073]

## **Contents**



Company Overview	P. 2
<b>Business Contents</b>	P. 5
Strengths	P.12
Industry	P.18
External Environment	P.21
Termites	P.24
Growth Strategy	P.29
Public Relations	P.34
Dividend	P.40
Stock Information	P.41

## **Company Overview**



Company Name	Asante Incorporated (Securities Code 6073)
Head Office Location	33-15, Shinjuku 1-Chome, Shinjuku-ku, Tokyo
Locations	80 locations (Branches: 14, Sales Offices: 66)
Representative	Sei Miyauchi
History Overview	May 1970 established Sep. 1973 reformed into a stock company Apr. 2014 Listed on Tokyo Stock Exchange First Section
Capital Stock	1.1 billion yen (End of FY3/21)
Net Sales	13.8 billion yen (FY3/21)
Number of Employees	1,049 (including contract staff) (End of FY3/21)
Group Companies	Heartful Home Co., Ltd. (Consolidated: Investment Ratio 100%) Human Green Service Co., Ltd. (Non-consolidated)

#### **Business Plan**



# Corporate Philosophy "Protecting people, houses and forests by fostering our own people and technology"

- Contributing to the improvement of environmental issues through our business
- Providing people with safe, secure and comfortable living
- Extending the life of wooden houses and maintaining their value



We will achieve this by improving service quality and developing human resources



### **Initiatives for Environmental Issues**



### We are working to protect the environment through our business

Aiming to create a sustainable society as an extension of our business

Relevant SDGs







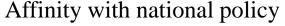


Our business

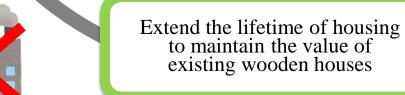
Reduction of industrial waste and CO2 emissions from rebuilding houses

 $\Rightarrow$  Protecting and cultivating forests

Housing Life Master Plan (National Plan) (By MLIT, March 2021)



• Shift to a market model that utilizes housing stocks with promoting the distribution of existing housing through renovation and other means





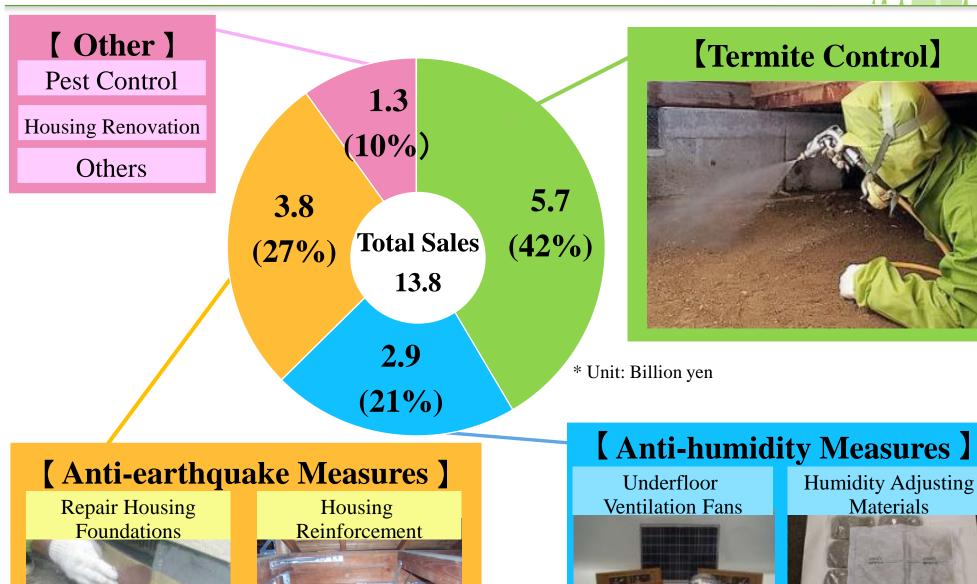
## **Business Contents**



Target	Product (Service)	Details
	Termite Control	Prevention and extermination of termites
Existing wooden	Anti-humidity Measures	Prevention of rot, mold and termites
houses	Anti-earthquake Measures	Repair of the basic concrete Reinforcement for the wood junction
	Maintain Measures	Housing renovation, new building construction, Seismic retrofit
	Maintenance Measures	Construction of photovoltaic power system
Hotels	Pest control	Prevention and extermination of harmful insects (like cockroach, tick, bedbug, bee, etc.)
Offices	Anti-harmful Animal Measures	Prevention and extermination of harmful animals (like rat, dove, etc.)
Restaurants	Sanitary Measures	Sterilization etc. according to sanitation levels of hospitals and other facilities

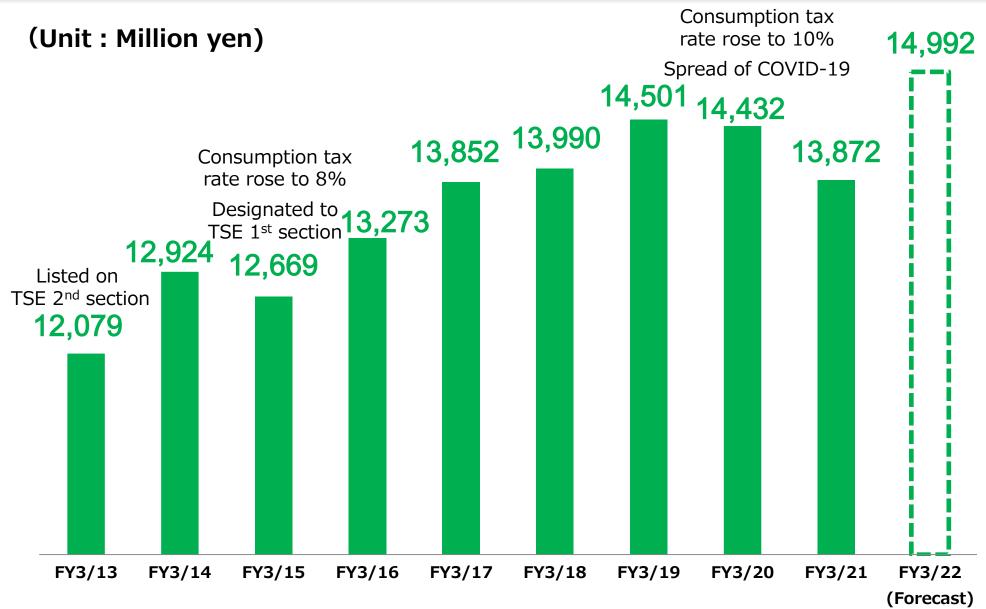
## Sales Composition by Service (FY3/21)





## **Change of Net Sales**





<sup>\*</sup>We adopted consolidated accounting from the second quarter of the fiscal year ending March 2021.

#### **Business Model**



## Direct selling is the mainstay of our business, and all operations are carried out by our own employees

#### **Door-to-door sales**



Our employees visit each house and guide inspection by experts.

Once a year for 5 years

#### **After-sales Maintenance**



The warranty period for termite control is 5 years. During this period, we conduct periodic inspections once a year, check the condition after the control construction, and conduct comprehensive maintenance.

#### Inspection



Inspection of termites, moisture, water leaks, molds, decay, damage to houses, etc. was conducted directly under the floor.

#### Construction



High quality termite control construction based on the technical skills and knowhow accumulated over many years.

#### **Report and suggestion**



Prepare and submit the investigation report. Propose countermeasures when necessary and submit estimates.



#### Contract



Establish a thorough compliance system with telephone calls to postcontract customers to verify the contract process and intentions.

## Wide-ranging alliance with JA



- As a partner of JA, our employees go door-to-door sales in our sales area.
- JA collects money for termite control construction.

#### **Key benefits of the alliance**

- Sales activities using JA's name recognition and creditworthiness
- Certainty of payment collection (control of bad debt)
- Strengthening compliance through third-party checks



## Work under the Floor (Inspection and Construction)

## Wealth of human resources who can perform high-quality jobs in a severe environment

Training under the floor of model house





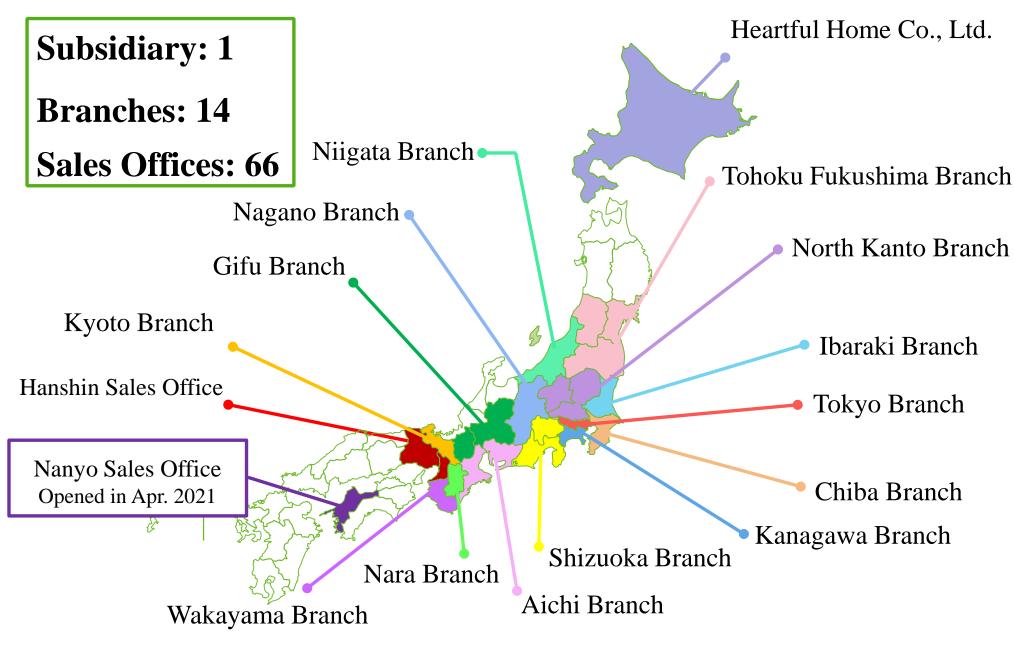
Working under the real floor





## **Marketing Area Development**





## Strengths 1 (Overall Strength)



## Strengths are related to each business processes

		Sales/M	arketing		Profit
	Direct Sales Contracts	Construction	After Maintenance	Claims Handling	To Maintain
Points of Strengths	High Contract Ratio	Accumulation of know-how	Increase Existing Clients' Sales Acquisition of Recontract	Improved Customer Satisfaction	High Profit Ratio
<b>Enrichment of Educational Systems</b>					
<b>Accumulated Technical Skills</b>					
<b>Operating Efficiency</b>					
<b>Thorough Compliance System</b>		•			
<b>Sound Finance</b>					

## Strengths 2 (Enrichment of Educational Systems)

#### Allocate a comprehensive training center for north and south business areas

#### Mikkabi Comprehensive Training Center (Shizuoka)

\*Established in 1990, rebuild in Mar. 2015



#### **Inawashiro Comprehensive Training Center**

(Fukushima) \*Established in 2002



## **Strengths 3 (Operating Efficiency)**



#### Company listed on the Tokyo Stock Exchange

• Improvement in creditworthiness and awareness

#### **Industry-leader in termite control**

• Established superiority of industry leader

#### Wide-ranging alliance with JA

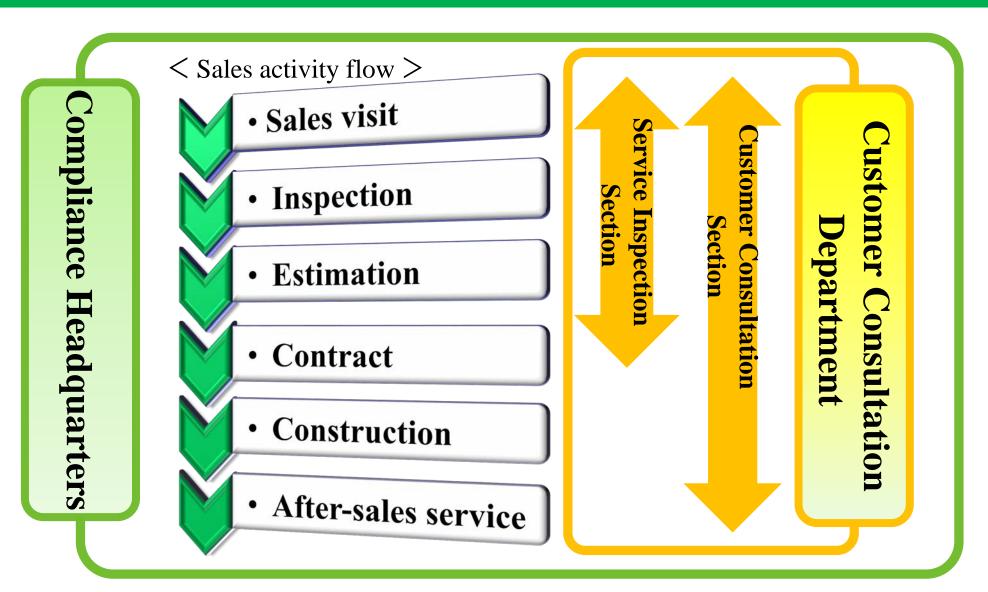
- The Company's own business model
- Community-based business operations



## **Strengths 4 (Thorough Compliance System)**



A thorough compliance system that creates trust and competitiveness



## **Compliance Initiatives**



## Compliance-oriented sales system contributing to improved customer satisfaction

#### **Company structure**

- Establishment of a systematic compliance management system led by the Compliance Division
- Formulated its own "Asante Compliance Program" and developed internal regulations, including a sales manual

#### **Commitment to Customers**

- Implementation of "Thank You Calls" to check the appropriateness of contracts
- Respond to complaints and questions from customers. Immediately share and collaborate with relevant departments on any comments received

#### **Commitment to Employees**

- Conducting compliance training at the beginning of employment and on a regular basis
- Conducting regular compliance meetings at each branch
- Support for passing the JDSA (Japan Direct Selling Association) education and registration system examinations by each location manager

## **Strengths 5 (Sound Finance)**



## **High Safety and Profitability**

- Financial safety is solid
- Acquisition of treasury stock in the FY3/21

	(Non-Consolidated) FY3/19	(Non-Consolidated) FY3/20	(Consolidated) FY3/21	YoY Change
Equity-to-asset ratio	78.0%	81.0%	80.9%	-0.1pt
Interest-bearing debt dependency	4.5%	4.1%	4.5%	+0.4pt
Operating income ratio	15.8%	15.5%	11.6%	-4.0pt
ROA	14.8%	14.6%	11.8%	-2.8pt
ROE	12.5%	12.2%	9.1%	-3.1pt
EPS (yen)	122.81	128.06	89.52	-38.54
BPS (yen)	1,016.16	1,087.20	1,064.09	-23.11
Payout ratio	44.0%	46.9%	67.0%	+20.2pt
Net assets to dividend ratio	5.5%	5.7%	5.6%	-0.1pt

• The calculations of ROA, ROE, and net assets to dividend ratio for the FY3/21 are based on year-end total assets, year-end shareholders' equity, and year-end consolidated net assets per share, respectively, since it is the first year of consolidation.

## **Industry 1 (Characteristics)**



## **Termite Control Industry Characteristics**

- High composition ratio of small and medium sized enterprises
- Decrease in number of industry workers

## Whole industry 3,000 companies

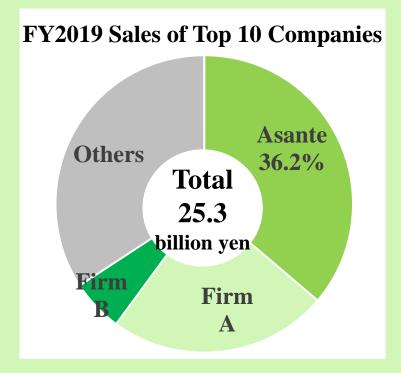
10 Major Companies

730 member companies of the industrial association

\* The Japan Termite Control Association recognize that the total number of companies is 4 times the number of member companies

## **Total Sales of 10 Major Companies**

Companies below 8<sup>th</sup> place have annual turnover of less than 1 billion yen



<sup>\*</sup>Estimated by our company

<sup>\*</sup>Including the underfloor ventilation system etc.

### **Potential Demand of Termite Control for New Customers**

- Number of Wooden Residences 26 million

  (Statistics Bureau, MIC\*1, "2018 Statistical Survey on Housing and Land")
- Potential demand Approx. 4.7trillion yen (Termite control for new customers only)
- Probability of termite damage 1 in 3 houses

  (The Japan Termite Control Association)

Extermination
Target

1.6 trillion yen

Prevention
Target

3.1 trillion yen

- Major potential for market to grow
- Effective length of chemicals is 5 years.

2019

Estimate of total industry sales

48.3 billion yen (Termite control only)\*2

Estimate by our company of the total sales of top 10 companies in the industry **25.3 billion yen** 

(including underfloor ventilation systems)

<sup>\*1</sup> MIC ...Ministry of Internal Affairs and Communications

<sup>\*2</sup> Reference: Yano Research Institute Ltd.

<sup>&</sup>quot;2021 Edition: PCO/TCO/Fumigation Services Market Realities and Mid-term Prospects"

## **Industry 3 (US Market Scale)**



## Top 100 PCO Sales Ranking (GIE Media's "PCT Magazine", May 2020 Issue )

\*The PCT Top 100 List is based on 2019 revenues

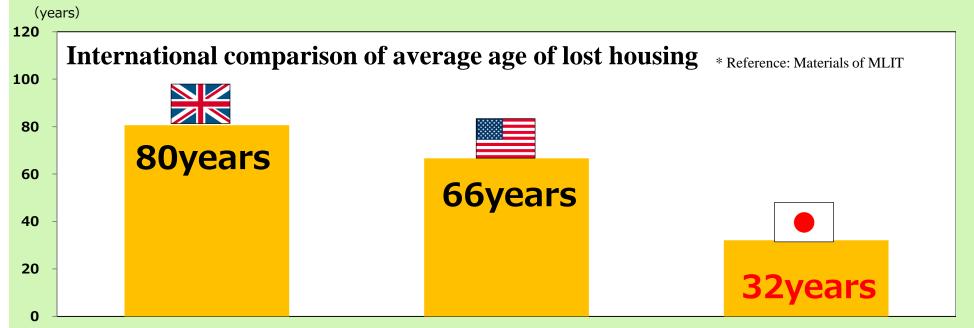
- Total sales of the top 100 companies are approx. \$8.2 billion (YOY increase of approx. \$0.5 billion)
- Top 4 companies or their affiliated entities are listed on the Stock Exchange
- Total TCO sales of the top 100 companies are approx. \$1.6 billion (our company's estimate)



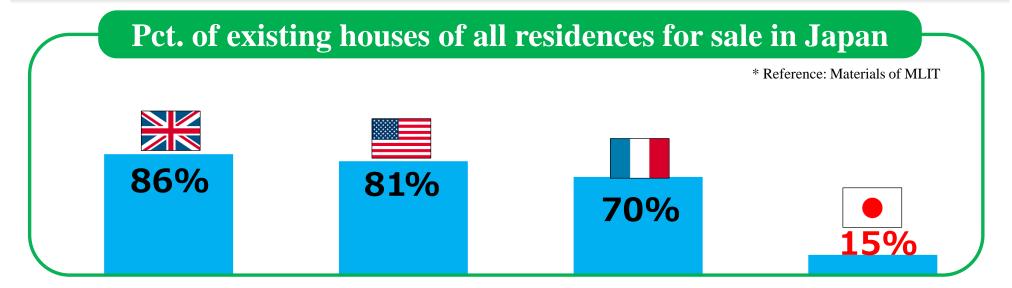
Compared to Japan, enormous demand is apparent

## External Environment 1 (Trend of the National Policy)

- The direction of government's efforts to housing (Housing Life Master Plan)
  - Shift to a new housing circulation system
    - Improvement of environment for distribution of existing houses and expansion of renovation market
  - ◆ Reduce burden of housing costs of young and families with children (increase in good quality existing houses)
  - **Extension of lifetime of existing housing stock**



## External Environment 2 (Trend of the National Policy)



#### Housing Life Master Plan (Cabinet Decision, Revised in 2021)

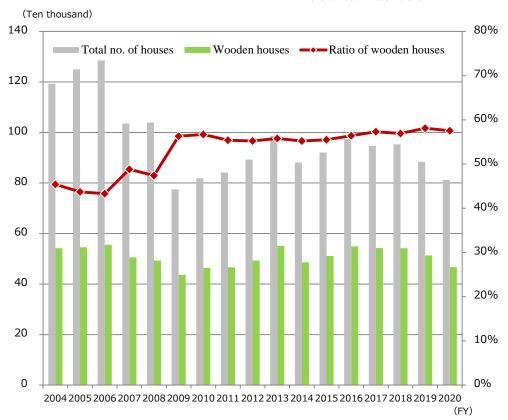
	As of 2018 or 2019	Goal by 2030	Long term goal
Expansion of the existing housing market and renovation market	12 trillion yen	14 trillion yen	20 trillion yen
Percentage of houses with clearly indicated information on housing performance in the distribution of existing houses	15%	50%	
Number of certified excellent long- term housing stock	113 million	Approx. 250 million	

### **Trends of Wooden Houses**



## Changes in ratio of wooden house for the number of new housing starts

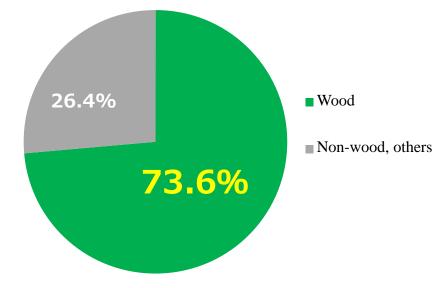
\* Reference: Materials of MLIT



#### **Intentions regarding wooden houses**

\* Reference: "Public Opinion Survey on the Forest and Life" (2019 Cabinet Office)

Q: What kind of houses do you want to choose when you build or buy a new house?





Maintain an enormous stock of wooden houses

## **Termites 1 (Distribution)**



- Japan has 24 species, but pests are primarily 4.
- Excluding some part of Hokkaido, they are distributed throughout Japan.

#### **Distribution of Major Termite Types in Japan**

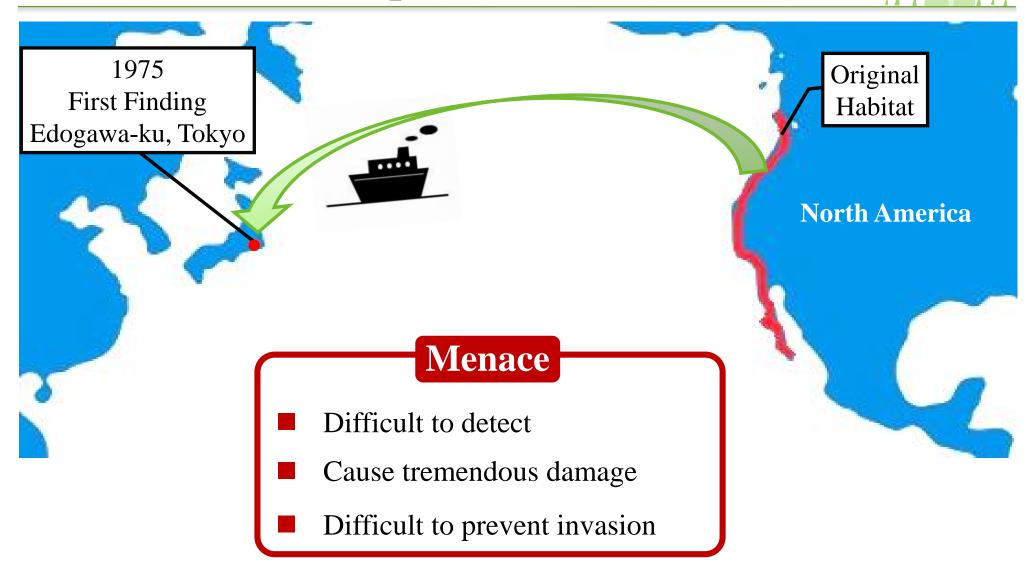
- Japanese subterranean termite area
- Formosan/Japanese subterranean termite mixed area
- Formosan subterranean termite northern limit
- **Dry-wood termite northern limit**
- Spots Western dry-wood termites discovered



Reference: The Japan Termite Control Association,

"Fundamental Knowledge on Termite Control and Rot Prevention" (Jan. 2017)

## Termites 2 (Alien Species Western Dry-wood Termite)



Non-destructive inspection by detection dogs is effective

## **Termites 3 (Inhabiting Form)**



#### **Nest of termites**

- Japanese Subterranean Termite
  Several tens of thousand
  to several hundreds of thousand
- Formosan Subterranean Termite
  Sometimes reach over 1 million



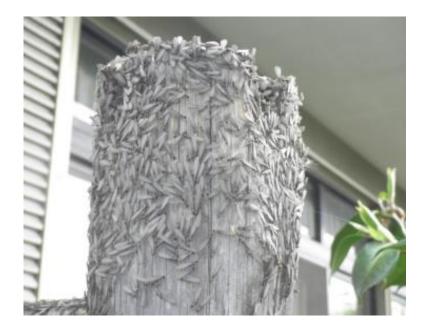
Reference: The Japan Termite Control Association

"Fundamental Knowledge on Termite Control and Rot Prevention" (Jan. 2017)

### **Swarming Periods**

- Japanese Subterranean Termite

  Late April June
- Formosan Subterranean Termite
  June— early July
- Occurs from the south and goes north



Reference: The Japan Termite Control Association

"Fundamental Knowledge on Termite Control and Rot Prevention" (Jan. 2017)

## Termites 4 (Risk to Human Life)

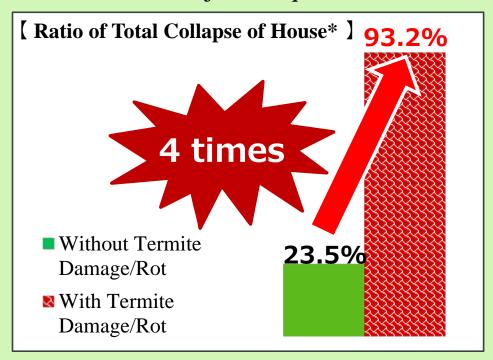


#### The Building Collapse due to Earthquake can be a Risk to Human Life





Damage from the Great Hanshin-Awaji Earthquake



\*Reference: Investigative Committee on Earthquake Damage to Wooden Houses (October 1995) "Report on Study of Disaster Damage of Wooden Houses, etc., in the 1995 Great Hanshin-Awaji Earthquake"

- 27 - Asante Inc.

## **Termites 5 (Significance of our business)**



## Proper maintenance and management can contribute to environmental issues.



- Extend the life of the wooden houses and maintain its value
- Reduction of industrial waste and CO2 emissions,
   Protect and nurture the forest
- Conversion to a market based on housing stock
- **⇒** Contributing to a recycling-oriented society
- Derelict
- Occurrence of Vacant Houses (Negative effects on nearby living conditions, pest outbreak)
- Demolition
   (Generation of industrial waste and CO2, Excessive harvesting of forests)

**Asante Inc.** 

**- 28 -**

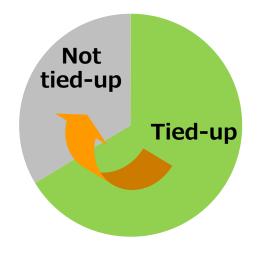
## Growth Strategy 1 (Direction of the Area Development)



#### **Cultivation of existing areas**

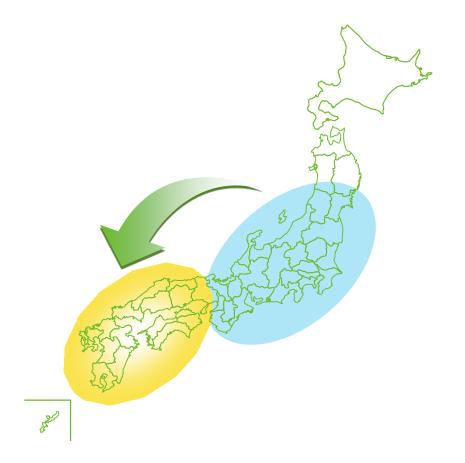
- There is still room for development
- Rise in profit margin due to improvement in operating efficiency

Pct. of tie-ups with JA within the existing areas



#### **Expansion of new areas**

- Expand in to the west of Kansai
- Develop areas in tie-ups with JA



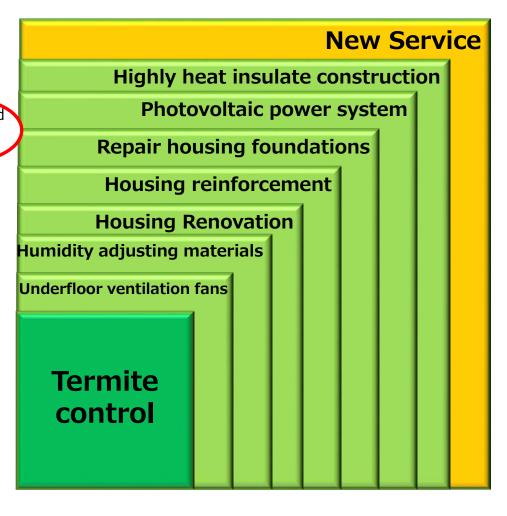
## Growth Strategy 2 (Direction of the Service Field Expansion)



#### \*Unit: Billion yen 0 10 15 FY3/12 Listed on TSE 2<sup>nd</sup> section FY3/13 FY3/14 Designated to TSE 1st FY3/15 section FY3/16 FY3/17 FY3/18 FY3/19 FY3/20 FY3/21 ■ Termite Control Anti-humidity Measures ■ Anti-earthquake Measures ■ Others

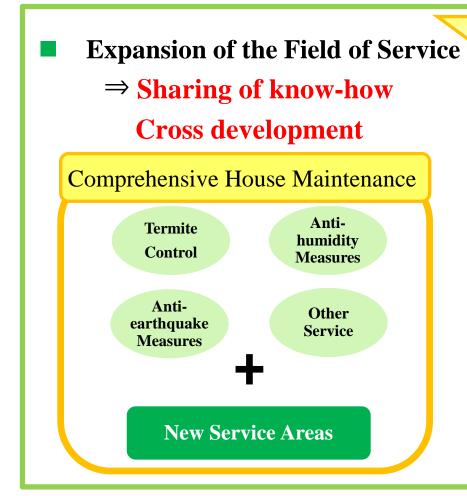
#### **Expansion of the Field of Service**

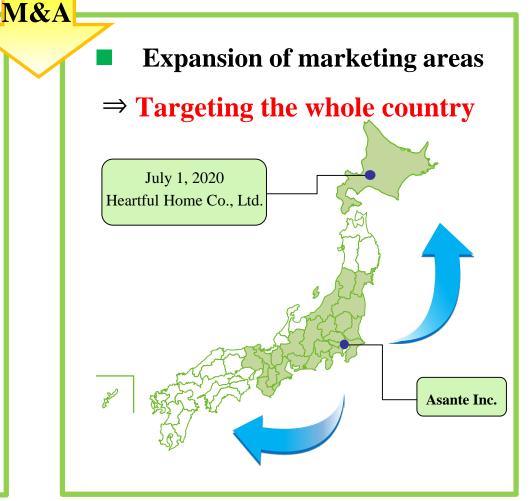
■ Lineup of house maintenance services



## Growth Strategy 3 (Acquisition of external resources through M&A)

The policy is to focus on house maintenance projects for existing wooden houses





## Example of M&A



### Heartful Home Co., Ltd.



Head Office Location	6-2 Kitano 1-jo 2-chome, Kiyota-ku, Sapporo-shi, Hokkaido
Representative	Daisuke Watanabe, President
Business Content	Construction and remodeling business (Exterior wall remodeling with metal siding)
Establishment	June 1975
Capital	15 million yen
Net sales	923 millon yen (FY3/20)
Date of execution of share transfer agreement	July 1, 2020 (Percentage of voting rights held: 100%)
Purpose of acquisition	<ul> <li>Expansion of the Field of Service and Acquisition of new business area (Hokkaido)</li> <li>Utilization of know-how for exterior wall remodeling work and human resources</li> <li>Business expansion through synergy with comprehensive house maintenance services</li> </ul>

## Growth Strategy 4 (Future Image)



#### Sustainable growth with termite control-related services at the core

Acceleration by M&A

Basic Strategy

## [Basis for growth]

- Huge potential demand
- Spur to national policy
- High-quality services
- Superiority of industry leader
- High profit margins

[Issues to be approached]

- Expand areas across the country
- Expansion of the Field of Service
- Securing and fostering of excellent human resources
- Maintenance and improvement of competitive advantage
- Enhancement of productivity

[Target vision]

Realize a sustainable and stable growth



To a house maintenance industry-leading company

## Public Relations 1 (Detection Dog Team "Kunkuns" 1)

## First-Time Initiative in Japan They "smell" to find termites or bedbugs



## Public Relations 2 (Detection Dog Team "Kunkuns" 2)

## **Activity Results of "Kunkuns"**



**Training with the handler** 



**Inspection at hotel or house** 



**Inspection in remote island** 





**Participation in events** 

#### **Public Relations 3**



## **Project on Shinto Shrines** and Buddhist Temples

- Pass our cultural heritage to the next generation
- Draw attention to the importance of termite control



Tsuruga Kehi Shrine



## **Development of Termite Control Robots**

- Support project of METI\*
- Application to business of the robot technology (RT)\_\_\_\_



The Latest Model "Mirubo IV"



Demonstration in Shitennoji (2008)

\*METI...Ministry of Economy, Trade and Industry

## **Example of Termite Control**



## **Historic Memorial Warship MIKASA**

Implement termite prevention since wood is used for the deck.





#### Hayashi Fumiko Memorial Hall

Implement termite prevention at the request of the Shinjuku Foundation for Creation of Future.





#### **Public Relations 4**



### **Public Seminar**

#### Initiatives since 2012

- Aim to raise the public's awareness
   of our industry by using mass media
- Initiatives as the industry leader

April 18, 2019

6<sup>th</sup> Termite public seminar



Lecturer: Wakako Ohmura Forestry and Forest Products Research Institute, Department of Wood Improvement, Director of Department of Wood Improvement

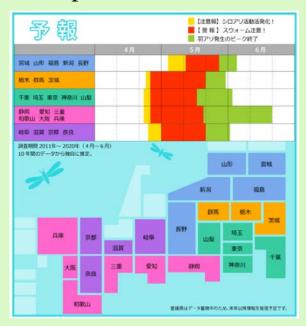
Demonstration of new termite detection dog



## **Termite Warning**

#### Initiatives since 2007

- Announce termite forecasts, alerts and warnings based on its own database
- For this fiscal year, it disclosed on April 20, 2021



Termite Warning

## **Advertising and Sales Promotion**



### TV commercial Leaflets & web advertisements





## **Sponsorship**

Signed a sponsorship deal with Kawasaki Frontale (2021 Meiji Yasuda Life Insurance J1 League)







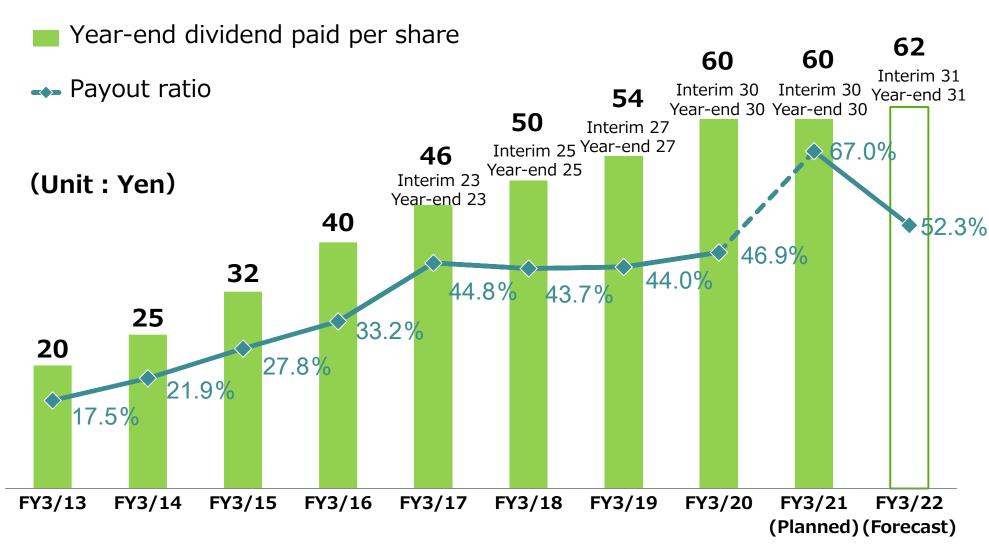


© KAWASAKI FRONTALE CO.,LTD

## **Dividend (Results and Forecasts)**



### Since listing, we have focused on shareholder returns



<sup>\*</sup>We adopted consolidated accounting from the second quarter of the fiscal year ending March 2021.

## Stock Information (Special Benefit for Shareholders / Dividend yield)

#### Special Benefit for Shareholders

- Eligible shareholders: For shareholders with 1 or more share unit(s) at the end of March or September
- Special Benefit: Gift of a 1,000 yen Mitsubishi UFJ NICOS gift card
- Delivery Period : Planned to be sent in June and December of every year

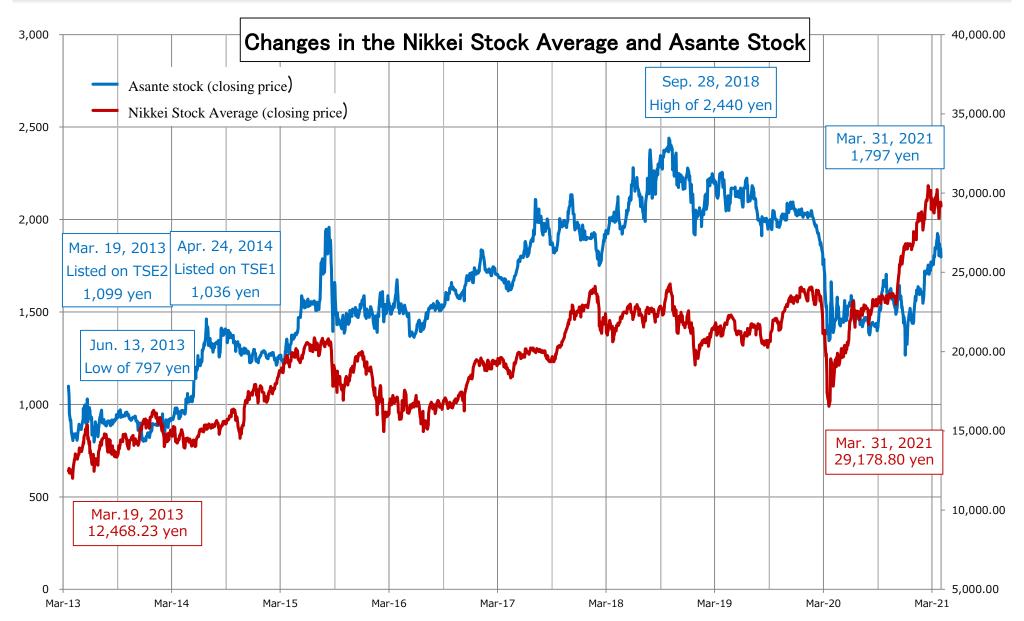
#### Dividend yield

Stock price (closing price as of March 31, 2021)	1,797 yen
Trading unit	100 shares
Annual dividend (forecast) (Interim: 30 yen, year-end: 30 yen)	60 yen
Annual dividend yield (forecast)	3.3 %
Annual dividend yield (forecast)  Special Benefit for Shareholders (1,000 yen gift card/ twice a year)	3.3 % 2,000 yen

<sup>\*</sup>when holding one trading unit for one year

## **Changes in Stock Prices**





#### Notes on Future Forecasts

This document is only to provide information to investors, and is not for the purpose of soliciting purchases or sales.

References to future forecasts in this document are based on goals and predictions, and are not certain or guaranteed.

When using this document, please be aware that the future results of the Company may differ from the current forecasts made by the Company.

Also, for references to the industry, etc., data thought to be trustworthy is used, but the Company provides no guarantees as to its accuracy or completeness.

No matter what purpose investors use this document for, it is provided with the understanding that they will use it based on their own judgment and responsibility, and the Company shall bear no responsibility for its use.